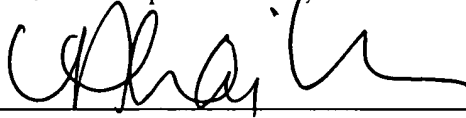


1. FW
3623

PATENT

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April 17, 2006
Date


Ayesha J. Shaikh

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

App. No. : 09/824,852

Confirmation No. : 9969

Applicants : Simon Jacobs, Derek Krezeski, Guy Druce, Murray Petryshen, Randy Roesler and Warren Cree

Filed : April 2, 2001

Attorney Docket No.: 500744.03

Art Unit : 3623

Customer No. : 27,076

Examiner : Beth Van Doren

Title : ENTERPRISE SCHEDULING SYSTEM FOR SCHEDULING MOBILE SERVICE REPRESENTATIVES

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

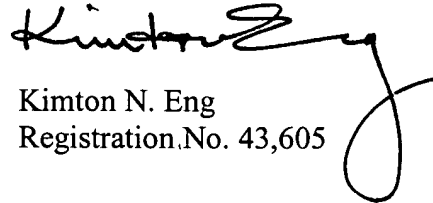
Sir:

In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449 (copies of the cited references, as required under 37 C.F.R. § 1.98, are enclosed). Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicants' duty to disclose all information they are aware of which is believed relevant to the examination of the above-identified application, applicants believe that their invention is patentable.

Please acknowledge receipt of this Supplemental Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP

A handwritten signature in black ink, appearing to read "Kimton N. Eng", with a large, stylized loop at the end.

Kimton N. Eng
Registration No. 43,605

KNE:ajs

Enclosures:

Postcard
Form PTO-1449
Cited References (12)

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FORM PTO-1449
(REV. 7-80)

 U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICE

 ATTY. DOCKET NO.
500744.03

 APPLICATION NO.
09/824,852

INFORMATION DISCLOSURE STATEMENT
(Use several sheets if necessary)

 APPLICANT(S)
Simon Jacobs et al.

 FILING DATE
April 2, 2001

 GROUP ART UNIT
3623

FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
AA	WO 00/68856	11/16/00	PCT			X	
AB	WO 00/68859	11/16/00	PCT			X	

OTHER PRIOR ART *(Including Author, Title, Date, Pertinent Pages, Etc.)*

AC	"DeliveryNet for Home Delivery", www.Descartes.com, e-Fulfillment Solutions, March 20, 2000. Nine pages.					
AD	DiCarlo, L., "Connectria: E-scheduling is next big thing", eWeek, March 20, 2000. pp. 1-3.					
AE	Domenjoud, E. et al., "Generating feasible schedules for a pick-up and delivery problem", Proceedings of CP, Technical Report 98-R-142, April 1998. pp. 1-12.					
AF	Dumas, Y. et al., "Pickup and Delivery Problem with Time Windows", European Journal of Operational Research, Vol. 54, No. 1, September 1991. Abstract only. One page.					
AG	Mitrovic-Minic, S., "Pickup and Delivery Problem with Time Windows: A Survey", SFU CMPT TR 1998-12, ftp://fas.sfu.ca/pub/cs/techreports/1998, May 1998. pp. 1-43.					
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AJ	Solomon, M.M., "Algorithms for the Vehicle Routing and Scheduling Problems with Time Window Constraints", Operations Research, Vol. 35, No. 2, March-April 1987. pp. 254-265.					
AK	"Vantive and MDSI to Provide Enterprise-Wide Wireless Field Service Solution", PR Newswire, New York, October 26, 1998. pp. 1-3.					
AL	Witt, C.E., "Update: Material Handling in the Food Industry", Material Handling Engineering, Vol. 54, No. 11, October 1999. Eleven pages.					

EXAMINER

DATE CONSIDERED

* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).